



To: The Branch Manager

(Name of the Bank)
(Name of the Branch)
(Name of the City)

1.	<u>Customer Information:</u> Name of the Customer: Account No. : Debit Card/ ATM Card no.:
2.	ATM Information : ATM ID/Location, if ID is not available : Name of the ATM Bank :
3.	<u>Nature of the Complaints</u> a) <u>Complaint relating to Cash withdrawal:</u> Amount requested for withdrawal : (Rs) Amount actually disbursed at ATM: (Rs) Amount to the account debited : (Rs) Date of transaction : (/ /) (mm/dd/yy) Time of transaction : () b) Card Capture by ATM : () c) Other complaints : Date: / /
	Signature of the Card Holder Contact Tel/Mobile No.