

## **Beware of Apps which gives away Remote Access to Mobile Device !!!**

Dear Customer,

A new modus operandi is noticed through which fraudster can easily take remote access of a victim's mobile device by using mobile apps like "Anydesk" or any similar apps and carry out transactions.

1. Dupe the victim to add remote access apps like "AnyDesk" from Playstore or Appstore.
2. Ask for One Time Password (OTP).
3. Asks the unsuspecting victim for device permission.
4. Gains remote access to the device.
5. Carries out unauthorized transactions using device permissions provided.

### **PRECAUTIONS:**

Never download suspicious/dubious apps.

Don't grant unwanted permissions which grants remote access to anyone.

Always ignore suspicious calls, messages, and emails for downloading applications.

Never share OTP, Card number, CVV and Card expiry date to anyone.

Keep strong and unique passwords for mobile as well as for each payment related mobile applications.

Keep device OS and antivirus up to date.